

35 AMAZING DEALS FROM COSTA RICA TO CALIFORNIA

# TRAVEL+ LEISURE

HOTELS SPECIAL

it list

T+L EDITORS'

TOP

50

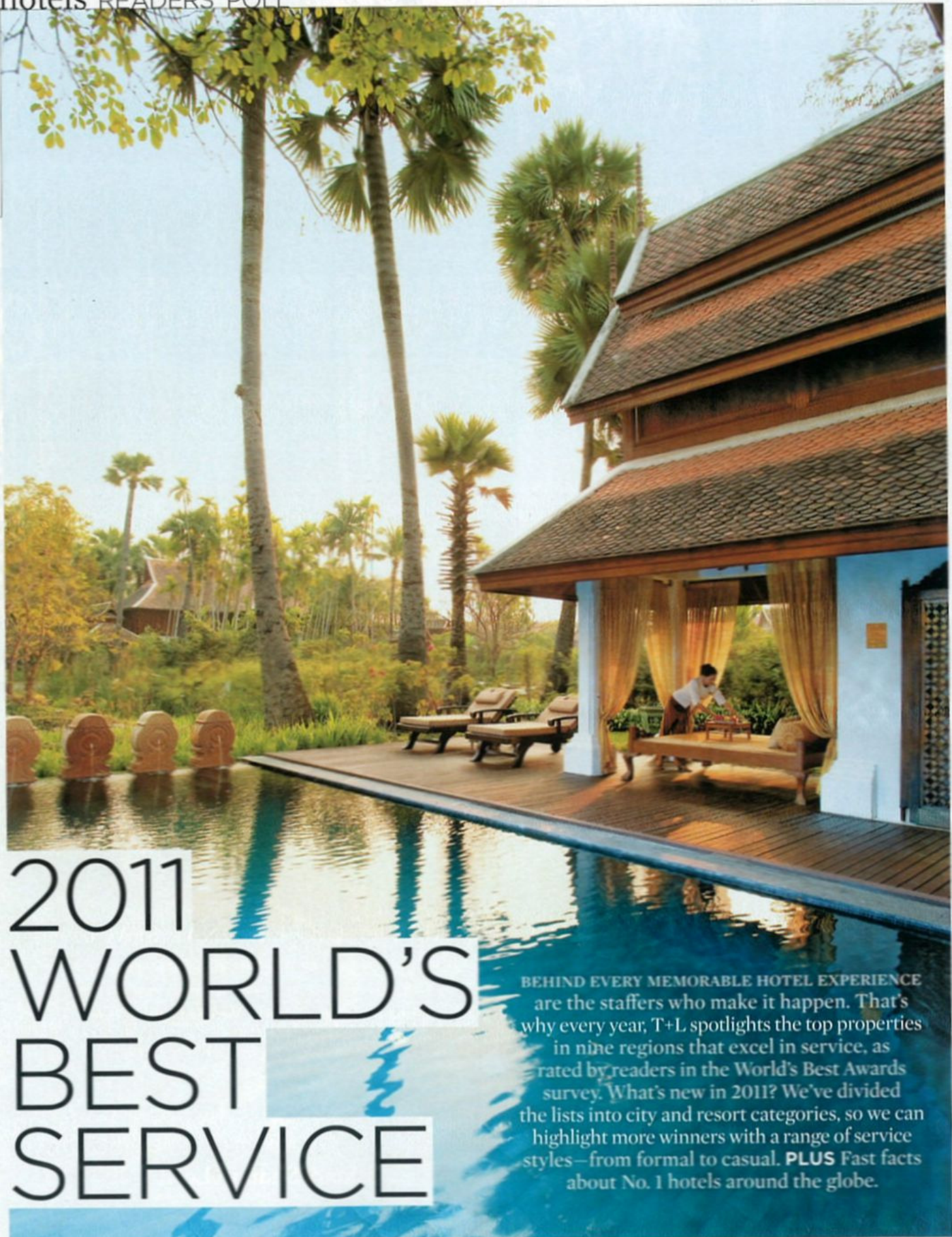
FAVORITE  
NEW  
HOTELS

AUTHENTIC  
ITALY:  
VILLAGE  
HIDEAWAYS

Display until June 24, 2011  
\$4.99



TravelandLeisure.com June 2011



# 2011 WORLD'S BEST SERVICE

BEHIND EVERY MEMORABLE HOTEL EXPERIENCE are the staffers who make it happen. That's why every year, T+L spotlights the top properties in nine regions that excel in service, as rated by readers in the World's Best Awards survey. What's new in 2011? We've divided the lists into city and resort categories, so we can highlight more winners with a range of service styles—from formal to casual. **PLUS** Fast facts about No. 1 hotels around the globe.

A Deluxe Residence at Mandarin Oriental Dhara Dhevi in Chiang Mai, Thailand, voted a top resort for service overall by T+L readers.

**NO. 1 BY THE NUMBERS**

Staffers 782  
 Staff-to-guest ratio 7:3  
 Daily poolside foot-massage appointments available 40  
 Required training hours for masseuses 240  
 Pounds of beach towels washed per day in high season 2,400

**TOP 3 CITY HOTELS****MEXICO**

- 1 Four Seasons Hotel**  
México, D.F. 96.00
- 2 JW Marriott Hotel**  
Mexico City 94.29
- 3 Hotel Presidente InterContinental**  
Mexico City 82.22

**TOP 5 RESORTS****MEXICO**

- 1 One&Only Palmilla**  
Los Cabos 97.24
- 2 Las Ventanas al Paraíso, A Rosewood Resort**  
Los Cabos 96.80
- 3 Esperanza, An Auberge Resort**  
Los Cabos 96.36
- 4 Four Seasons Resort Punta Mita**  
96.15
- 5 Ritz-Carlton Cancún**  
94.05

**NO. 1 BY THE NUMBERS**

Staffers 72  
 Staff-to-guest ratio 1:1  
 Coconuts used per week at Sea Breeze Beach Bar 15  
 Piña colodas mixed per day in high season 140  
 Complimentary rental bikes for burning off cocktails 24

**TOP 5 RESORTS AND INNS****THE CARIBBEAN, BERMUDA, AND THE BAHAMAS**

- 1 Nisbet Plantation Beach Club**  
Nevis 98.75
- 2 Jade Mountain**  
St. Lucia 98.18
- 3 Jamaica Inn Ocho Rios,**  
Jamaica 96.25
- 4 Curtain Bluff Resort**  
Antigua 94.44
- 5 Couples Swept Away**  
Negril, Jamaica 94.31

Ⓜ Denotes a Great Value (rate of \$250 or less)



Poolside at One&Only Palmilla, the No. 1 resort for service in Mexico. Center: A staffer at Nisbet Plantation Beach Club, Nevis, the winner in the Caribbean. Bottom: Inside Blancaneaux Lodge, in Belize, which took top honors for service in Central and South America.

**TOP 5 CITY HOTELS CENTRAL AND SOUTH AMERICA**

- 1 Alvear Palace Hotel**  
Buenos Aires 96.31
- 2 Four Seasons Hotel**  
Buenos Aires 96.07
- 3 Palacio Duhau - Park Hyatt**  
Buenos Aires 95.24
- 4 JW Marriott Hotel**  
Lima, Peru 93.33
- 5 Hotel Monasterio** Cuzco, Peru 92.81

**TOP 5 RESORTS AND LODGES****CENTRAL AND SOUTH AMERICA**

- 1 Blancaneaux Lodge**  
San Ignacio, Belize 98.18 Ⓜ
- 2 Four Seasons Resort Costa Rica at Peninsula Papagayo**  
93.78
- 3 Four Seasons Resort Carmelo, Uruguay**  
92.94 Ⓜ
- 4 Casa Santo Domingo Hotel & Museum**  
Antigua, Guatemala 91.67 Ⓜ
- 5 Liao Liao Hotel & Resort, Golf-Spa**  
San Carlos de Bariloche, Argentina 91.35

**NO. 1 BY THE NUMBERS**

Staffers 90 (seasonal)  
 Staff-to-guest ratio 1:1  
 Acres of pine ridge forest protected from loggers thanks to staffer advocacy 107,000  
 Species of Belizean birds recorded by the on-site conservation officer 370  
 Endangered animals spotted on half- and full-day wildlife tours 4 (jaguar, tapir, Morelet's crocodile, scarlet macaw)

**BONUS WINNER INFO**

FOR CONTACT INFORMATION AND PHOTOS OF ALL THE WORLD'S BEST HOTELS FOR SERVICE, GO TO TRAVELANDLEISURE.COM.