

ESPERANZA, AT YOUR SERVICE
*Auberge Resort's Award-Winning Property in Cabo San Lucas Introduces
A New Level of Personalized Service*

CABO SAN LUCAS, MEXICO – Mexico's most celebrated resort, Esperanza, in Cabo San Lucas, Mexico has enhanced its personalized service to provide guests with a personal concierge to assist with planning activities, making reservations, and arranging transportation during their stay. The new personal concierge service is complimentary to resort guests who book a casita.

Prior to arrival, visitors are contacted by their concierge to answer any questions about the resort and region. Upon arrival, guests are greeted by their personal concierge who will be on-hand for the duration of their stay to assist with any requests.

"We believe that learning about our guest prior to their arrival is essential for creating an incredible stay," says Severino Gomez, General Manager of Esperanza Resort. "Providing every guest with their own concierge means that every detail, no matter how big or small, is handled so guests will immediately relax once they are at the resort."

Esperanza has long been a favorite among Hollywood tastemakers, CEOs and affluent travelers, because of its picturesque setting overlooking the Sea of Cortez, award-winning spa, luxurious amenities and personalized service. From the hibiscus tea and lemonade welcome amenity to Esperanza's signature Baja-Lime artisan bath products, crafted with fine essential oils, every detail at Esperanza is carefully thought out. People who have ensured long flights are given a complimentary neck and shoulder massage and guests lounging by the pool are offered complimentary treats every 30-minutes. Guests also have access to daily yoga classes and spa guests receive a custom blended Aguas Frescas following their treatment. Pets are also pampered with custom dog beds dressed in fine Italian linens and a pet room service menu.

ABOUT ESPERANZA RESORT

Esperanza, an Auberge Resort, encompasses a 57-room resort, 60 privately owned villas, a full-service spa and a signature restaurant, all on 17 lushly landscaped acres on the bluffs overlooking two private coves at Punta Ballena near Cabo San Lucas.

Esperanza's Personal Concierge

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Esperanza is a member of the *Leading Hotels of the World*®. For reservations or more information visit www.esperanzaresort.com.

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